CASE STUDY

MAVERIC

Award Winning QA/QE Transformation Partnership for a decade

Top UK Challenger bank

ENGAGEMENT HIGHLIGHTS

- Retention of Top Challenger banking brand ranking
- Agile/DevOps led QA to QE Transformation
- Award winning decade old partnership
- 50% cost reduction

CHALLENGE

- Client's start-up idea of a new age bank required assurance for their go-to-market readiness
- To remain competitive in the challenger/neo-bank ecosystem
- Support clients vision on "Build the bank and Run the bank" structure
- Lack of documentation/SOP's being a start-up
- Needed better scale for multiple quality check points across clients banking application landscape
- Assist the bank in launching and supporting future digital transformation initiatives
- Drive the culture of low OPEX

SOLUTION

Maveric was chosen as a QA transformation partner in 2009 to help the bank launch their banking services

- **Initial set-up of Run the bank (RTB) operations included**
  End-to-end assurance of Temnos Core banking, Channels, Microsoft dynamics CRM, IBB Middle-ware
  - Rigorous levels of functional and regression testing
  - Test automation packs were induced to speed up the assurance cycle
  - Non-functional test assurance
- **Dedicated offshore Test center of excellence (CoE) was set-up for**
  - Supporting client's vision on "Build the bank and run the bank"
  - Offered support through innovation for change the bank (CTB) operations
- **Maveric's role shifted towards a Quality Engineering (QE) specialist**
  - Supported clients digital transformation initiatives through Digital QE proficiency for Mobile banking, Payments, API's/microservices and PSD2 compliance
  - Introduced agile/devops model for gearing speed
- **Anchored a big-bang Temenos upgrade assurance transformation program**
- **Extended the digital QE program to assure a new customer experience platform**
- **More early engineering led programs are currently carried out for banks growing digital needs.**

RESULTS

- Faster time to market with best-in-class assurance at speed and scale
- Maintained the bank's brand in the top charts of challenger banks in the UK
- Single trusted transformation partner for QA/QE since inception
- 50% cost reduction through offshoring
- On time and on budget go-live of banks respective product release
- Won in 2016 and was a finalist in 2018, 2019 at the European Software Testing Awards (TESTA), in partnership with the bank.

Accelerate your business through continuous quality focus across the transformation journey, with QE solutions that are engineered for speed, and the ability to be delivered at scale.

ABOUT MAVERIC'S QE SERVICES

Maveric Systems are a world-class leader in QE services for the banking domain. For over two decades now, Maveric has partnered on 60+ major banking transformations. Our core promise of continuous quality is brought alive via Digital-age QE solutions, and cutting-edge test approach that is engineered for speed and geared to bring QE at scale. We foster a culture of "95% QE automation", through our tools, accelerators and matured frameworks, which are engineered with cognitive computing and predictive analytics for intelligent automation. To learn more about our QE business,

Please visit https://maveric-systems.com/services/quality-engineering/quality-engineering-services

www.maveric-systems.com

Email us at
marketing@maveric-systems.com

Maveric Systems Limited

INDIA | SINGAPORE | SAUDI ARABIA | UAE | UK | USA