

# 2X Faster Delivery with IT tech support for environment management

A Leading Islamic bank in KSA

## 2X Faster Delivery



Temenos performance improvement with comprehensive IT tech support



Automation driven strategy for removing manual processes



Zero downtime



### CHALLENGE

- ▶ The client was in the process of migrating in a staggered fashion to Temenos suite
- ▶ Database issues were causing lot of concerns
- ▶ Internal members were not sufficiently proficient in Temenos suite



## SOLUTION

- ▶ Standard Operating Procedure (SOP) for Environment management was created
- ▶ Deployment was optimized by creating JVM for different components in WAS in to a single cluster in a Node
- ▶ Autoextend feature was activated to improve database performance and auto scaling.



## RESULTS

- ▶ Temenos performance improved resulting in better throughput
- ▶ Manual processes were removed by 75%, resulting in quicker deployment.
- ▶ Zero down time with clustering and auto scaling



Our promise of **Connected Core** helps you to accelerate your next banking transformation by building a connected core designed with reliable solutions and endowed through encyclopedic Temenos proficiency



## ABOUT MAVERIC'S TEMENOS SERVICES

*Maveric knows Temenos well, as we bring the right mix of solutions, skillsets and approach, backed by our 15 years of strong product stack mastery and encyclopedic proficiency. Our 400-member strong team of Temenos professionals, orchestrate and articulate, deep functional and technical expertise, across the comprehensive service life-cycle of support, L3 development, upgrade or any core modernization.*

*We future proof your Temenos suite of applications with our platform led managed service model. Thus, enabling rapid development, deployment and support, to handle ongoing maintenance as well as upgrade and modernization programs.*



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