

Encyclopedic Temenos proficiency for requirements elicitation

A leading retail and corporate bank in KSA

<1% Defect leakage due to missed requirements



Future proof consultative solution using Temenos product mastery



Reference guide for process streamlining



CHALLENGE

- ▶ Largest islamic bank with unique products and customizable process
- ▶ Legacy system features were not sufficiently detailed
- ▶ Not enough members in the client team with the required exposure and experience in migrations.
- ▶ Process for requirement management for a migration was not well defined



SOLUTION

- ▶ Requirement management process for migration was laid down
- ▶ Team members were trained and educated on the process
- ▶ An unique Requirement Understanding Document (RUD) format was derived to capture the legacy features and the required details
- ▶ Requirement framework (RF) a customized one was derived to capture new requirements in alignment with Temenos process
- ▶ Workflows were identified to map as close as possible to the existing customizable process.



RESULTS

- ▶ Less than 1% defects leakage due to missed requirements
- ▶ Future proof consultative solution using Temenos product mastery
- ▶ Reference guide for process streamlining



We know Temenos | We do it right

Accelerate your next banking transformation with a connected core designed with reliable solutions and endowed with encyclopedic Temenos proficiency



ABOUT MAVERIC'S TEMENOS SERVICES

Maveric knows Temenos well, as we bring the right mix of solutions, skillsets and approach, backed by our 15 years of strong product stack mastery and encyclopedic proficiency. Our 400-member strong team of Temenos professionals, orchestrate and articulate, deep functional and technical expertise, across the comprehensive service life-cycle of support, L3 development, upgrade or any core modernization.

We future proof your Temenos suite of applications with our platform led managed service model. Thus, enabling rapid development, deployment and support, to handle ongoing maintenance as well as upgrade and modernization programs.



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