Temenos T24 core banking assurance

A leading corporate and retail banking service provider

MAVERIC

Zero

defects and seamless go-live on-time

- Onsite-offshore based managed testing

- Specialized assurance for Temenos T24 upgrade

Challenge

- Highly customized legacy core banking application which needed upgrade assurance
- Stay relevant with on-going regulatory changes
- Lack of robust processes to deal with functional and performance issues in the banking technology landscape
- Absence of documentation on application customizations and SOP's
- Lack of in-house capabilities for Temenos T24 application

Solution

- Comprehensive study of existing banking system including features and customizations
- In-depth testing of Temenos T24 application functionality along with the built-in customizations
- Introduced pre-UAT phase iinvolving both functional and system testing
- Performance benchmarking of the application including several rounds of performance tuning
- Provided continuous testing even after post-go-live of the system to resolve critical issues

Results

- Faster transition to the newly upgraded T24 core banking system
- Reduced testing cycle times significantly
- Domain led execution helped existing employees with product expertise