

Integration and Performance Assurance

Leading Retail Bank in UK

ENGAGEMENT HIGHLIGHTS



5X improvement in customer experience



Digital transformation through API services



Agile led solutioning for faster time to market



CHALLENGE

- ▶ Lack of in-house capability for testing clients Back base Customer Experience Platform (CXP)
- ▶ Lack of inbuilt features in legacy API testing tool
- ▶ No proper documentation around the open source framework in use (swagger)
- ▶ No internal capacity to handle middleware testing



SOLUTION

- ▶ Provided assurance for API Integration and performance
- ▶ Automated test scripts were created at the middleware layer (IIB) to verify the REST API services using JSON format
- ▶ Comprehensive coverage of all the end to end business scenarios by integrating the unit test cases in a agile process
- ▶ The testing tools (SOAPIUI & Jmeter) were used to automate regression and performance testing of middleware services
- ▶ Robust automation framework enabled reuse of test scripts across testing life cycle



RESULTS

- ▶ Early resolution of defects using agile principles
- ▶ Efforts reduction using reusable regression test scripts for enhancing middleware performance
- ▶ Testing cycle was shortened through ready-made test scripts across SIT/UAT/Staging and maintained system stability



Accelerate your business through continuous quality focus across the transformation journey, with QE solutions that are engineered for speed, and the ability to be delivered at scale.

ABOUT MAVERIC'S QE SERVICES

Maveric Systems are a world-class leader in QE services for the banking domain. For over two decades now, Maveric has partnered on 60+ major banking transformations. Our core promise of continuous quality is brought alive via Digital-age QE solutions, and cutting-edge test approach that is engineered for speed and geared to bring QE at scale. We foster a culture of "95% QE automation", through our tools, accelerators and matured frameworks, which are engineered with cognitive computing and predictive analytics for intelligent automation. To learn more about our QE business,

Please visit <https://maveric-systems.com/services/quality-engineering/quality-engineering-services>



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