ASSURANCE IN DIGITAL TRANSFORMATION

THE ROLE OF ASSURANCE

The key to successful transformation lies in maintaining customer confidence in the products and services of your company. To do so, internally the organization needs to validate and be accountable of eve aspect of this enterprise-level transformation, be it user response, interface, browser, OS version, etc. And here, it is Quality Assurance that provides this validity - validity that the digital transformation happens not only in name but is mapped to a particular business requirement or objective and hence, provides accountability. The end result – innovative digital products with high quality.

So, a comprehensive digital assurance platform that provides the ability to identify the right tools, methodologies and measures to assure customer experience is a must. This platform must cover the entire digital value chain.

- Assurance needs to be Integrated into EVERY aspect of the Project, NOT just at the end
  - **Feature** must go through Assurance
  - **User Stories** must go through Assurance
  - **Test Scripts** must go through Assurance
  - **Configurations and Application** must go through Assurance w*hile Application is usually the focus for Testing, the first three foundation artifacts (requirements, user stories, test scripts) must also be Quality assured so that the Feature are Sprint Ready and minimize wastage during Sprint due to Requirement Gaps*
- There are multiple tiers of Testing in Agile including unit, story, and sprint testing, ideally user stories developed will be automated as a part of Sprint Testing

MAVERIC & SEAMLESS DIGITAL TRANSFORMATION

In order to fulfill the critical validating role during Digital Transformation, Maveric understands that the essentiality of a comprehensive digital assurance platform that covers the entire digital value chain, from Requirements-to-Release. Equally essential are re-usable assets and enablers, which can improve the efficiency of Quality Assurance and Testing processes.

Maveric's Digital Assurance platform is built on the following principles to ensure a seamless move to digital:-

- We provide LEAN assurance methodologies and early defect detection to reduce and eliminate defects at the requirements, mitigate risks and decrease costs
- We act more as a Business Assurance Partner and the guardian of customer experience rather than QA Partner
- We provide a digital assurance strategy that includes client-specific test solutions and methodologies to improve business confidence
- We provide test automation tools and facilitate the adoption of the right tool sets across the entire value chain

SERVICES OFFERED

Our services are built up on core QA capabilities of functional and non-functional Testing like mobility, digital security, performance, test environments on demand, data testing for transformation, SOA testing, and service virtualization. It is delivered through a Digital Assurance framework built with Maveric's home-grown assets such as AccelGate, Assure Hawk, etc. for continuous testing in agile environment using DevOps engineers. It also involves mobility test lab for devices and tools, frameworks and processes for Digital Assurance.

MAVERIC
Transforming Assurance

OUR ASSURANCE SERVICE OFFERS BENEFITS INCLUDING:

MAVERIC'S DIGITAL BANKING TESTING PLATFORM

Reduces overall testing cycle time thus enabling faster release cycle

Reduces time to build Test Pack for Automation by 40%

Improves Device coverage within same testing time frame and cost by 30%

Improves Customer satisfaction through faster issue traceability and resolution

Moves Automation upstream to test design phases to reduce cycle time by 30%

Fast tracks multi-country rollouts while reducing the cost to launch your products in a particular market

ABOUT MAVERIC

Started in 2000, Maveric Systems is a leading provider of IT Lifecycle Assurance with expertise across requirements to release. With a strong focus on the Banking and Telecom sectors, Maveric has built a business on the principles of deep domain expertise and innovation. Maveric's client portfolio includes a wide array of renowned banks, financial institutions, insurance companies, leading software product companies and telecom companies.

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Transforming Assurance